

Privacy Statement



Dower House Hotel takes the preservation of your privacy seriously and is committed to letting you know how we use your personal information and to using your data in a responsible manner.

1. Information About You

1.1 *Dower House Hotel* will collect and collate personal information from you when you enquire about our service, make a booking via phone or online, or engage with us via our contact forms. This information may include your name, title, email and postal address and telephone number. We may also ask for some additional, non-personal information, such as pet information.

2. Our Use Of This Information

2.1 Your personal information will be used to process your requests, to provide you with our services, to provide you with information relating to our services and all other services in which we think you may be interested.

2.2 *Dower House Hotel* collects your data for our booking systems, for reporting purposes and for our qualitative and quantitative analysis to help us improve our services.

2.3 If you would like us to correct or update any information, or if you would like information deleted from our records, then please email us at info@dhhotel.com

3. Cookies

3.1 *Dower House Hotel* uses cookies to assist the purposes set out in this Privacy Policy. Please read our *Cookie Use Policy* for more information.

4. Security

4.1 *Dower House Hotel* will take all reasonable precautions to prevent the loss, misuse or alteration of information you give us.

4.2 Communications may be sent by e-mail or other methods (i.e. Mail Chimp). For ease of use and compatibility, communications (other than payments where applicable) will not be sent in an encrypted form.

4.3 While *Dower House Hotel* endeavours to keep our systems and communications protected against viruses and other harmful effects we cannot bear responsibility for all communications being virus-free.

This privacy policy may be updated from time to time, so please check back periodically. Links within our sites to other websites are not covered by this privacy policy.