



DOWER HOUSE HOTEL

Meeting & Other Day Events Terms & Conditions

Rates & Payment

1. Room hire will be chargeable at the rate agreed for each event. This is based on the length and the space requirements of each event.
2. Food & beverage charges will be based on guest requirements.
3. A deposit will be taken for the room hire to secure the event booking.
4. All other charges will be payable at the end of the event.
5. All charges quoted include VAT.

Hotel Use

1. Any special dietary requirements should be made prior to arrival.
2. Dogs are permitted in the sitting room and the bar but not the dining room.
3. Smoking is not permitted in any rooms or any other area inside the hotel. Additional cleaning costs may be passed on to guests at management's discretion if smoking takes place inside the hotel. Ash trays are provided on the decking area at the rear of the bar for smoker's convenience.
4. Consideration must be given to other guests either staying at the hotel or using the hotel's facilities at all times.
5. All reasonable precautions must be taken to avoid damage to the hotel or any items within it. Guests are requested to bring any accidental damage to management's attention. A reasonable estimate of the cost of any malicious, wilful or negligent damage to the hotel or any hotel property will be charged to guests on departure.

Swimming Pool

1. The pool is available for residential hotel guests to use in the summer months of June, July, August and September.
2. Unfortunately our insurance policy does not cover the use of the pool by visitors or other non residential guests.
3. Our swimming pool policy covers the terms of use for the pool.

Cancellation

1. Bookings must be cancelled at least 7 days before the arrival date to avoid being charged for the agreed room hire charge. Deposits made will be returned if cancellation takes place more than 7 days before the confirmed arrival date.
2. Changes in guest numbers must be communicated to hotel management at least 48 hours before arrival.